



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

Etal Castle

Thank you for your interest in organising a group visit to **Etal Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your groups' arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to call us on

tel: +44 (0)1890 820332

www.english-heritage.org.uk/etalcastle



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Group Visit Request / Booking Form

Etal Castle

Nr. Cornhill-on-Tweed, Northumberland TD12 4TN. Tel: +44 (0)1890 820332

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

| Date | Time of Arrival | Estimated number of people visiting | | | | | |
|------|-----------------|--|--------------------------|-----------------------|--------------------------|--------------------|--------------------------|
| | | Please do not include coach driver and tour leader in the figures. | | | | | |
| | | Number of Adults | | Number of Concessions | | Number of Children | |
| | | Non-members | English Heritage Members | Non-members | English Heritage Members | Non-members | English Heritage Members |
| | | | | | | | |

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected

I would like to book the following (please tick). Prices valid from 01 April 2009 until 31 March 2010 and may vary on events days.

| | |
|--|---|
| | <p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £3.50 per adult; £3.00 per concession; £1.80 per child. Group of 11 or more paying visitors: £2.98 per adult; £2.55 per concession; £1.53 per child.</p> |
| | Guide books x _____ @ £2.99 ready for collection upon arrival. |

Please also complete page 2 of the form



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Booking Form Page 2 of 2

| | | | | |
|------------------------------------|------------------|--|---------------------|--|
| Method of Payment (please tick) | Voucher/ Invoice | | Debit Card / Switch | |
| | Cash | | Cheque | |
| | Credit Card | | | |

| | | | | |
|---|----------|--|--------|--|
| For Office Use | Diary | | Client | |
| | Guide | | Retail | |
| | Catering | | | |
| Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS | | | | |

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?), recommendation, etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES ____ NO ____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

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Group Visits Information

◆ **Opening Times valid from 01 April 2009 until 31 March 2010:**

1 Apr – 30 Sep 11am – 4.30pm Daily

◆ **Site Location:** In Etal Village 10 miles NW of Berwick. The site is down a track.

◆ **Coach Parking:** There are 2 free spaces on site.

◆ **Prices & Group Discounts:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £3.50 per adult; £3.00 per concession; £1.80 per child.

Group of 11 or more paying visitors: £2.98 per adult; £2.55 per concession; £1.53 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

◆ **Guide Books:** Available in English at a cost of £2.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow 1 hour.

◆ **Disabled Access:** Wheelchair Access: Reasonable access to most of the site. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** Picnics are welcome in the grounds.

◆ **Facilities:** Shop and toilets both on site and both open as per site.

◆ **Nearby English Heritage Sites:**

Berwick-Upon-Tweed Barracks Tel: 01289 304 493

Dunstanburgh Castle Tel: 01665 576231

Lindisfame Priory Tel: 01289 389200

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